

12-2295. Charges

A. Except as otherwise provided by law, a health care provider or contractor may charge a person who requests copies of medical records a reasonable fee for the production of the records. Except as necessary for continuity of care, a health care provider or contractor may require the payment of any fees in advance.

B. A health care provider or contractor shall not charge for the pertinent information contained in medical records provided to:

1. Another health care provider for the purpose of providing continuing care to the patient to whom the medical record pertains.
2. The patient to whom the medical record pertains for the demonstrated purpose of obtaining health care.
3. The health care decision maker or surrogate of the patient to whom the medical record pertains for the demonstrated purpose of obtaining health care.
4. The Arizona medical board or an officer of the department of health services or the local health department requesting records pursuant to section 36-662.